

# Crisis Contacts



**If you know a child, teen or adult in need of Crisis Support,  
please see resources on this page:**



The Georgia COVID-19 Emotional Support Line provides 24/7 free and confidential assistance to callers needing emotional support or resource information as a result of the COVID-19 pandemic. The Emotional Support Line is staffed by volunteers, including mental health professionals and others who have received training in crisis counseling.

*A partnership between The Georgia Department of Behavioral Health & Developmental Disabilities, Beacon Health Options and Behavioral Health Link*



## COVID-19 Hotline (844) 442-2681

The State of Georgia has a new COVID-19 hotline. If you believe that you are experiencing symptoms of COVID-19 or have been exposed to the novel coronavirus, please contact your primary care doctor or an urgent care clinic. Please do not show up unannounced at an emergency room or health care facility.



## Peer2Peer Warm Line

Operating since the opening of the Peer Support and Wellness Center of Decatur in 2008, the warm line provides Georgians the opportunity to receive peer support over the phone 24 hours a day.

How to contact the Peer2Peer Warm Line  
Call 888-945-1414 (toll-free) statewide, or locally:  
Decatur: 404-371-1414

Bartow County: 770-276-2019  
Colquitt County: 229-873-9737  
Henry County: 678-782-7666  
White County: 706-865-3601



## Georgia Crisis and Access Line (GCAL)

**1-800-715-4225**

GCAL is available 24 hours a day, 7 days a week and 365 days a year to help you or someone you care for in a crisis



**SAMHSA's National Helpline – 1-800-662-HELP (4357)**

SAMHSA's National Helpline is a free, confidential, 24/7, 365-day-a-year treatment referral and information service (in English and Spanish) for individuals and families facing mental and/or substance use disorders.



## CARES Warm Line

**1-844-326-5400**

Substance Abuse Challenges  
Call or Text Every Day of The Year  
8:30AM – 11:00PM



**Georgia Department of Public Health Resource Center**

<https://dph.georgia.gov/>

**Center for Disease Control and Prevention Symptoms of Coronavirus**

<https://www.cdc.gov/coronavirus/2019-ncov/symptoms-testing/symptoms.html>

**Richmond County School System Community Resource Guide**

<https://www.rcboe.org/cms/lib/GA01903614/Centricity/Domain/5360/Final%20RCSS%20Resource%20Guide%202018-2019.pdf>

**Augusta University Community Resource Guides**

<https://www.rcboe.org/cms/lib/GA01903614/Centricity/Domain/86/ResourceGuide2017.pdf>

<https://www.augusta.edu/mcg/residents/internalmed/documents/communityresourcesbookfinal.pdf>

**United Way of the CSRA Resources**

<http://211csra.org/>

**CSRA EOA, INC. Resource List**

<https://www.csraeo.org/wp-content/uploads/2016/08/EntireResourceList.pdf>

**Georgia Public Wi-Fi Locations**

<https://georgia-dca.maps.arcgis.com/apps/webappviewer/index.html?id=5fed233c11c9417b940d93d8c0b68498>

**COVID-19 Emotional Support Resources**

[https://www.georgiainsights.com/uploads/1/2/2/2/122221993/ga\\_covid19\\_emotional\\_support\\_line\\_and\\_other\\_resources\\_flyer.pdf](https://www.georgiainsights.com/uploads/1/2/2/2/122221993/ga_covid19_emotional_support_line_and_other_resources_flyer.pdf)

**Spot, Stop, and Report—Recognizing Abuse in a Viral Environment**

<https://spotstopandsupport.constantcontactsites.com/>

## **Georgia SNAP and Other Social Benefit Programs**

<https://georgia.gov/covid-19-coronavirus-georgia/covid-19-state-services-georgia/covid-19-support-individuals-and>

## **Georgia The Emergency Food Assistance Program (TEFAP)**

<https://dfcs.georgia.gov/emergency-food-assistance-program-overview>

## **Georgia Medicaid and Health Benefits**

<https://georgia.gov/covid-19-coronavirus-georgia/covid-19-state-services-georgia/covid-19-support-individuals-and>

## **Georgia Unemployment Services**

<https://dol.georgia.gov/>

## **Georgia Veterans Services**

<http://veterans.georgia.gov/>

## **University System of Georgia**

<https://www.usg.edu/coronavirus>

## **Technical College System of Georgia**

<https://tcsgeorgia.edu/covid-19-virus-information/>

